

Figure: 7 TAC §25.3(k)(1)

Complaint Disclosure.

To use this form: You must reproduce the narrative of this form exactly as written. The form is in Times 9 pt fonts.

For Insurance-Funded Contracts:

Inquiries should be directed as below. All complaints must be in writing.

Concerning the Prepaid Contract:

Texas Department of Banking
2601 N. Lamar,
Austin, Texas 78705
1-877-276-5554 (toll free)
www.dob.texas.gov

**Concerning the funeral service
or funeral director:**

Texas Funeral Service Commission
P. O. Box 12217,
Austin, Texas 78711
1-888-667-4881 (toll free)
www.tfsc.texas.gov

Concerning the Insurance Policy:

Texas Department of Insurance
P. O. Box 149194,
Austin, Texas 78714
1-800-252-3439 (toll free)
www.tdi.texas.gov

For Trust-Funded Contracts:

Inquiries should be directed as below. All complaints must be in writing.

Concerning the Prepaid Contract:

Texas Department of Banking
2601 N. Lamar,
Austin, Texas 78705
1-877-276-5554 (toll free)
www.dob.texas.gov

**Concerning the funeral service
or funeral director:**

Texas Funeral Service Commission
P. O. Box 12217,
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