

Figure: 30 TAC §290.47(c)(1)

Appendix C1: Boil Water Notice for Community Public Water Systems
<Date>

Due to **<See Instruction 1>**, the Texas Commission on Environmental Quality has required the **<See Instruction 2>** public water system to notify all customers to boil their water prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc). Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions).

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, the public water system officials will notify customers that the water is safe for drinking water or human consumption purposes.

Once the boil water notice is no longer in effect, the public water system will issue a notice to customers that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions concerning this matter, you may contact **<See Instruction 3>** at **<See Instruction 4>**.

<See Instruction 5>

Instructions:

Delete instructions below on copy given to customers.

This is the mandatory language for your "Boil Water Notice". Please replace all of the above referenced **<See Instruction>** numbers with the information as follows:

<1> A description of the conditions that require a "Boil Water Notice" to be issued for the public water system that may include but are not limited to: reduced distribution system pressure, line break, low disinfection residuals, etc.

<2> Public Water System Name / Public Water System Identification Number

<3> Name of public water system official and any other primary contact names.
(Do not list TCEQ as the primary contact.)

<4> Public water system official(s) phone number, business address, and any other useful contact numbers. Where appropriate, provide a telephone number or address where consumers may obtain a translated copy of the notice or assistance in the appropriate language.

<5> Public water systems may add optional language here concerning the actions they have taken to address the boil water notice situation.

The public water system customers and the executive director shall be able to reach the public water system at one of the numbers listed in this notice.

If a customer, individual, or employee wishes to contact the executive director, please call (512) 239-4691.